

Health and Social Care Scrutiny Commission

Thursday 21 January 2021
7.00 pm

Supplemental Agenda

List of Contents

Item No.	Title	Page No.
4.	Minutes To approve as a correct record the Minutes of the meeting on 10 November 2020.	1 - 7
5.	Vaccine and testing roll-out, safety and confidence Liz Brutus, Consultant in Public Health (Health Improvement), will provide a presentation on Southwark Council's Lateral Flow Testing Rollout. A briefing is attached. A presentation on the vaccination programme is attached and along with a presentation on insights to build confidence.	8 - 25
8.	Work Programme	26 - 27



Health and Social Care Scrutiny Commission

MINUTES of the OPEN section of the Health and Social Care Scrutiny Commission held on Tuesday 10 November 2020 at 6.30 pm at Zoom

PRESENT: Councillor Victoria Olisa (Chair)
Councillor David Noakes
Councillor Sunny Lambe
Councillor Maria Linforth-Hall
Councillor Charlie Smith
Councillor Bill Williams

**OTHER MEMBERS
PRESENT:**

**OFFICER
SUPPORT:** Genette Laws, Director of Commissioning , Southwark Council
Sam Hepplewhite , Director of Integrated Commissioning
Jin Lin, Acting Director of Public Health
Julie Timbrell, Scrutiny Project Manager

1. APOLOGIES

There were no apologies.

2. NOTIFICATION OF ANY ITEMS OF BUSINESS WHICH THE CHAIR DEEMS URGENT

There were none.

3. DISCLOSURE OF INTERESTS AND DISPENSATIONS

Councillor Sunny Lambe disclosed that his daughter works for London Ambulance Service and Councillor Bill Williams disclosed his partner is a director at Great Ormond Street Hospital.

4. UPDATE ON CARE HOMES AND IMPACT OF COVID 19

The item on Care homes focused on two issues:

- How Southwark can work together to protect and treat people in Care Homes with COVID 19,
- Enabling Care Home residents to stay in touch with friends, family and the outside world.

Genette Law, Southwark Councils' Director of Commissioning, presented the briefing on how council social care officers and NHS Southwark are protecting residents from infection and treating Covid 19, and working with homes to enable residents to stay in touch with friends and family.

Genette Laws, Jin Lim, Acting Director of Public Health and Sam Hepplewhite, Director of Integrated Commissioning NHS Southwark, took questions.

The following points were made:

- Visitation to residents to care homes by friends and family is usually for compassionate reasons - either for end of life care or where residents are unable to stay in touch using technology.
- There have been further deaths from Covid in Care Homes over and above the 60 previously advised in July; however the situation is much more under control with only occasional outbreaks in homes, or a single resident testing positive. Care Home cases tend to be asymptomatic cases picked up by routine testing. Information on Covid mortality and survival rates will be supplied.
- Vaccination of care home residents and staff will be a priority, delivered by the commissioned GP services. There will be 'max' vaccination sites, being prepared in advance, and local sites.
- Most care homes have a stable supply of PPE. There is a portal as a backstop - which is working well. The council are also keeping a mutual aid supply as another back up.

RESOLVED

Officers will provide

- A briefing on the vaccine programme

- An update on recent Care Home resident deaths from Covid , and total survival numbers.

Christen San Pedro, Area Director for Care Home provider HC One, provided an update on how Tower Bridge Care Home has dealt with the pandemic.

The Area Manager started by explaining that from day one of the first admission of person who was positive from Guys and St Thomas Trust the Care Home has been provided with excellent daily support via a WhatsApp group from Social Care and NHS colleagues. One unit was impacted by Covid, however this was contained. Loneliness was a problem. Staff are equipped with tablets to help keep residents in touch with the outside world. Tower Bridge has been very stable recently.

The following points were raised in the subsequent discussion:

- Family visits to residents with dementia have been important.
- Tests are now available if a resident is symptomatic and to screen for asymptomatic cases. The home is able to get medical advice on the best treatments plan, given frailty. Some residents will go to hospital, but the home can also provide fluids and antibiotics in the home.
- Staff were initially quite scared. The weekly testing of staff (a pilot) was a relief as this provided reassurance that they were not going to bring the virus home to loved ones. There were some issues with staff cover, however HC One do have a large staff team which Tower Bridge can draw from, including a critical staffing grid . HC One have redeployed people from wellbeing work to on care.
- Agency staff were not used. The Director of Commissioning advised this is best practice to avoid infection risk. The council staff tracker indicated that additional people are being recruited in supporting roles.
- The increased workload has impact on staff most; however there is a flexible force and HC One did look after the staff team to allow enough rest.
- Tower Bridge has an activity programme and a garden to keep people active. There is music, specific one to one sessions, as well as a small group with social distanced activities. The units are contained to reduce the spread of infection. There are tablets to communicate with family and friends. It is also about the relationships with staff, which are good. There are a lot of calls going on in the home.

Ross Diamond CEO Lewisham and Southwark Age UK and the lead agency for the Lay Inspectors was invited to input into the theme of keeping in touch with

friends and family. The CEO endorsed the importance of contact; charity can provide support to family members who need help. There is a whole range of activities that the voluntary sector is keen to get going now online. Activities such as cycling trips for care home residents are in pipeline, being delivered by Blackfriars. The Age UK portal 'my social' is a resource. He updated the commission on the Lay Inspector service by announcing that the new coordinator will be Andy Loxton, a former employee of Southwark.

Rebecca Swift, Entelechy Arts presented on how they have kept residents in Tower Bridge in touch with the outside world and continued the community arts work going throughout the pandemic .The slide show is attached. The following films were shown:

<https://vimeo.com/399232312>

<https://vimeo.com/458965404>

<https://vimeo.com/421139476>

The Commission and chair warmly welcomed the presentation and thanked Rebecca Swift and the other speakers for attending.

5. COVID 19 INFECTION RATES AND NHS CAPACITY

Jin Lin, Acting Director of Public Health, gave an outline what the Council is doing on in relation to outbreak prevention control, and then answered questions with Sam Hepplewhite, Director of Integrated Commissioning, and Southwark NHS CCG.

The following points were the made:

- The Peckham Covid testing centre is a walk up centre, with booking online preferred. There is some local parking. Burgess Park is designed as drive through. Both are centrally located as the north is very dense and no suitable location could be found, whereas the south is difficult to travel to. Home testing kits are available. Additional sites are being investigated for vaccination
- Figures for infection are going down, and were starting to go down prior to lockdown, possibly because of media messaging about rising numbers and London moving to Tier 2. It is hoped numbers will go down further by Christmas.
- The current PCR testing is for symptomatic cases; Lateral flow tests could be useful for asymptomatic testing.

- There are currently 123 people in ITU, with a 1/4 with Covid, in South East London. ITU use has gone up by 11%, with no massive increase in ITU presentation. There are 128 beds available.
- Capacity has been increased, and the Nightingale in reserve. There is also scope to flex the ICU.
- There are no current alterations to provision of elective and cancer care.
- 111 activity is stable.
- A and E presentation is back to normal.
- The local NHS is seeing an increase in mental health presentation. This includes underlying anxiety and unhappy people in primary care and arriving at secondary care in urgent need. There is an increase in people never seen before without treatments plans.

6. UPDATE ON THE PROPOSED MERGER BETWEEN ROYAL BROMPTON & HAREFIELD NHS FOUNDATION TRUST AND GUY'S AND ST THOMAS' NHS FOUNDATION TRUST.

Jackie Parrott (Chief Strategy Officer for GSTT and KCH) and Robert Craig (Director of Development and Partnerships, RBHT) attended the meeting. The chair invited answered questions on the changes outlined in the paper circulated in advance.

- A member said a previous merger of King's Collage Hospital (KCH) and the Princess Royal University Hospital (PRUH) had a knock on financial impact, and asked if there was a similar risk with this merger? The NHS officers said that GSTT and RBHT are two strong organisations in a good financial position choosing to come together , whereas the merger of KCH and PRUH came about after the TSA breakup of a previous Trust, with one struggling hospital being rescued by the other .
- What are the benefits for Southwark? The two organisations are pursuing a merger, which is a strategic realignment. Service changes may flow from this which could realise benefits over the longer term, subject to consultation.
- What will be the impact on staff? There is a TUPE process for staff - and no plans to make redundancy, other than very senior posts. The merged

organisations will need the same number of people. By coming together the respective organisations think that positions that are harder to fill will be easier to recruit to.

- Will cancer provision at Guy's be moved or other services change made? Service changes will not arise out of this merger. There are no plans to change cancer services at Guy's, or other plans for moving services in the immediate term; the new organisation will need to deliver at the sites for some years. There is a need to create more facilities at the Evelina Hospital, if the consultation on potential service changes were to result in this; however this is a separate process to the merger.
- Would you consider selling some of the sites? Certainly the services at Harefield would continue, however we are thoughtful about older estates. Presently there is no room at St Thomas.
- Has an equalities or community impact been done? As there are no services changes this is not required. The merger is a legal transaction and administrative change, rather than a service change. Any service changes down the line would be subject to equality impacts and community consultation; however the NHS would lead on that.

7. HEALTH INEQUALITIES

The letter sent to the cabinet lead summarising the work of that the previous Health & Social Care scrutiny commission undertook on the Mental Health of Children and Young People (CYP), which particularly looked at the cross cutting issue of the disproportionate mental ill health amongst Black And Minority Ethnic (BAME) CYP, was noted.

The report by Baroness Doreen Lawrence on: AN AVOIDABLE CRISIS, The disproportionate impact of Covid-19 on Black, Asian and minority ethnic communities was noted

RESOLVED

A review will be continued addressing the causes of health inequalities amongst BAME CYP. This will include the issue of Domestic Abuse and mental health.

8. WORK PROGRAMME

RESOLVED

- Southwark NHS CCG will be invited to the next meeting to discuss progress of the merger across 6 South East London CCGs to better understand the balance of decision making and the local engagement and decision making processes for Southwark services.
- Keep Our NHS Public will be invited to attend and outline research and key issues on the CCG.
- Interview Cllr Helen Dennis Cabinet Member for Social Support & Homelessness
- Request a report on Vaping and possible dangers from Public Health.

South East London Covid-19 vaccination programme update

Councillor briefing

Wednesday 13th January 2021

Welcome and introductions

Time	Agenda item
12.30pm	Covid-19 vaccination programme update
12.50pm	Question time
1.15pm	Helping you to support your constituents and disseminate important messages to the public
1.30pm	Session close

Covid-19 vaccination programme update

Day 37



Who is eligible? JCVI priority cohorts:

By
mid
Feb

1. Older people's care homes residents and staff
2. People 80 years of age and over, and healthcare and social care workers
3. People 75 years of age and over
4. People 70 years of age and over
5. People 65 years of age and over

By
spring

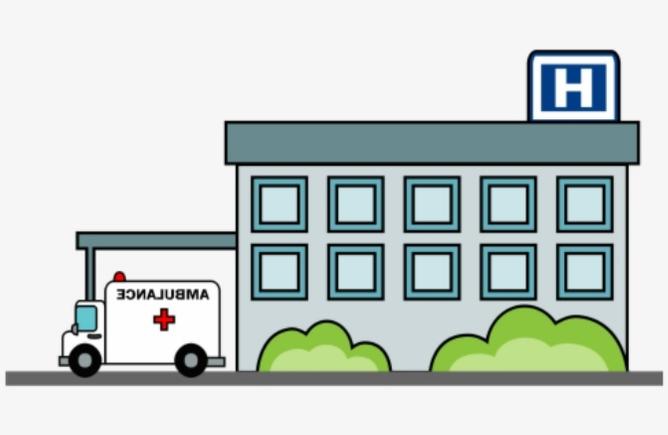
6. Adults under 65 years of age at high risk due to medical conditions
7. Adults under 65 years of age at moderate risk due to medical conditions
8. People 60 years of age and over
9. People 55 years of age and over
10. People 50 years of age and over

By
autumn

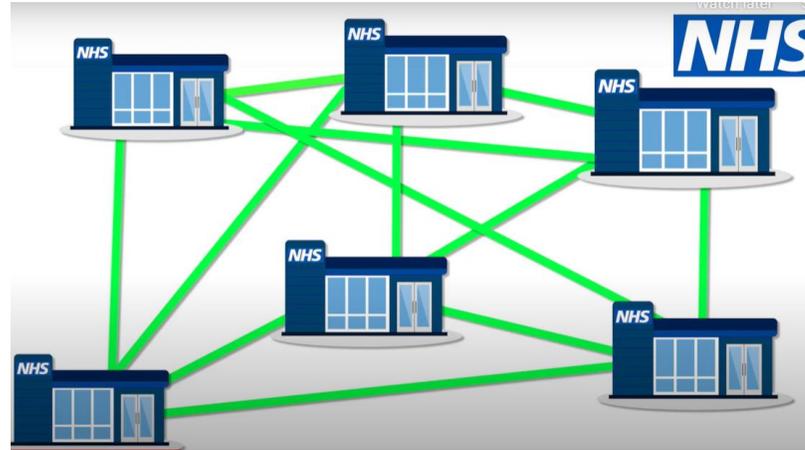
11. Key workers, and the rest of the population

How our population are receiving the vaccine

1. At hospital sites, delivered by NHS Trusts



2. In general practice, delivered by Primary Care Networks (PCNs)



3. At mass vaccination centres

Six mass vaccination sites – one per borough.

Open 8am to 8pm, seven days a week.

Offering up to 40,000 per week between them.

4. At community pharmacies



5. Through 'roving' services to vaccinate housebound people and those who cannot travel to one of the other delivery sites



Sites overview: Split by delivery model

8 x Hospital Hubs

Hospital Hubs	Tranche/wave	Go Live	Total doses p/w
Guys Hospital	Wave 1	07-Dec	9,750
St Thomas Hospital	Wave 3	wc 04/01	6,500
Kings College Hospital - Denmark Hill	Wave 1	07-Dec	1,950
Kings College Hospital - Princess Royal	Wave 1	07-Dec	1,950
Lewisham Hospital	Wave 3	wc 28/12	2,350
Queen Elizabeth Hospital	Wave 3	wc 11/01	1,740
Queen Mary Hospital	Wave 3	wc 11/01	975
South London and Maudsley Hospital	Wave 3	wc 11/01	975
Total hospital hubs:			26,190

6 x Mass Vaccination centres

Mass Vaccination centres (Borough level)	Tranche / wave	Go Live	PODs (1 POD = 520 per day)	Batches p/d (975 p/b)	Batches p/w (975 p/b)	Total doses p/w
Bexley – mass vaccs 1	Mass Vacc	TBC	1	0.5	3.7	3,640
Bromley – mass vaccs 2	Mass Vacc	TBC	2	1.1	7.5	7,280
Bromley/Lewisham – mass vaccs 3	Mass Vacc	TBC	3	1.6	11.2	10,920
Greenwich – mass vaccs 4	Mass Vacc	TBC	3	1.6	11.2	10,920
Lambeth – mass vaccs 5	Mass Vacc	TBC	1	0.5	3.7	3,640
Southwark – mass vaccs 6	Mass Vacc	TBC	1	0.5	3.7	3,640
Total mass vaccination sites:						40,040

23 PCN sites

PCN sites	Wave	Borough	PCN name	Go live	Doses PW
Bursted Wood Surgery	1	Bexley	APL PCN	15/12/2020	1,275
Tessa Jowell Health Centre	1	Southwark	South Southwark PCN	15/12/2020	1,275
Orpington Health & Wellbeing Centre	1	Bromley	Orpington & the Crays	15/12/2020	1,275
Plumstead Health Centre	1	Greenwich	Unity Heritage	15/12/2020	1,275
Hurley Clinic	1	Lambeth	North Lambeth, Fiveways, HBD, Streatham	15/12/2020	1,275
St Johns Medical Centre	1	Lewisham	Lewisham Care Partnership PCN	15/12/2020	1,275
Beckenham Beacon	2	Bromley	Beckenham, Hayes Wick & Penge	17/12/2020	1,275
Artesian Building	2	Southwark	North Southwark PCN	18/12/2020	1,275
Queen Marys Hospital	2	Bexley	Frognaal PCN	18/12/2020	1,275
Westwood Mason Hall	5	Bexley	Clocktower PCN	04/01/2021	1,275
Erith Health Centre	5	Bexley	North Bexley PCN	04/01/2021	1,275
Streatham Place Surgery	5	Lambeth	Streatham and AT Medics Streatham	04/01/2021	1,275
Upper Floor, The Jenner Health Centre	5	Lewisham	Modality Lewisham PCN	04/01/2021	1,275
Chartlon House	5	Greenwich	Blackheath and Charlton PCN	04/01/2021	1,275
Oxleas NHS Foundation Trust, Wensley Close	5	Greenwich	Eltham PCN	04/01/2021	1,275
Hetherington Group Practice	6	Lambeth	Brixton & Clapham Park and StockWellBeing	11/01/2021	1,275
Paxton Green Group Practice	6	Lambeth	Croxted PCN	11/01/2021	1,275
Oaks Park Medical Centre	6	Bromley	Penge PCN	11/01/2021	1,275
Community House	6	Bromley	Bromley Connect, Five Elms and MDC PCNs	11/01/2021	1,275
Millennium Health Centre	6	Greenwich	Greenwich West PCN and Riverview Health PCN	11/01/2021	1,275
Sydenham Green Health Centre	6	Lewisham	Aplos Health PCN	11/01/2021	1,275
Downham Health and Leisure Centre	6	Lewisham	Sevenfields PCN	11/01/2021	1,275
Total PCN:					29,325

Pharmacy sites	Wave	Go Live	Total doses p/w
Pharmacy 1	8	TBC	975
Pharmacy 2	8	TBC	975
Pharmacy 3	8	TBC	975
Pharmacy 4	8	TBC	975
Pharmacy 5	8	TBC	975
Pharmacy 6	8	TBC	975
Pharmacy 7	8	TBC	975
Total Pharmacy:			6,825

Total potential available doses in SEL:

Delivery Model	Potential doses p/w
Hospital Hubs	26,190
Mass vaccination centres	40,040
PCN sites	29,325
Pharmacy sites	TBC
Roving	TBC
Total	95,555

Headline progress to date

**39,000+
vaccinations
administered so
far**

76% in hospitals and 24%
in primary care

**Five hospitals
offering
vaccinations in
south-east
London**

Queen Elizabeth, Queen
Mary's and Denmark Hill
to follow

**Vaccination of
health and social
care staff is
ongoing**

Frontline and clinically
vulnerable staff
prioritised

**16 Primary Care
Network sites
open**

Six more to go live by the
end of the week

**Vaccination of
care home
residents has
commenced**

Approval of AstraZeneca
vaccine will make the
operational process
easier

**The national
booking system
went live**

For a small sample of
people to book
appointments at the Excel
Centre (London's first
mass vaccs site)

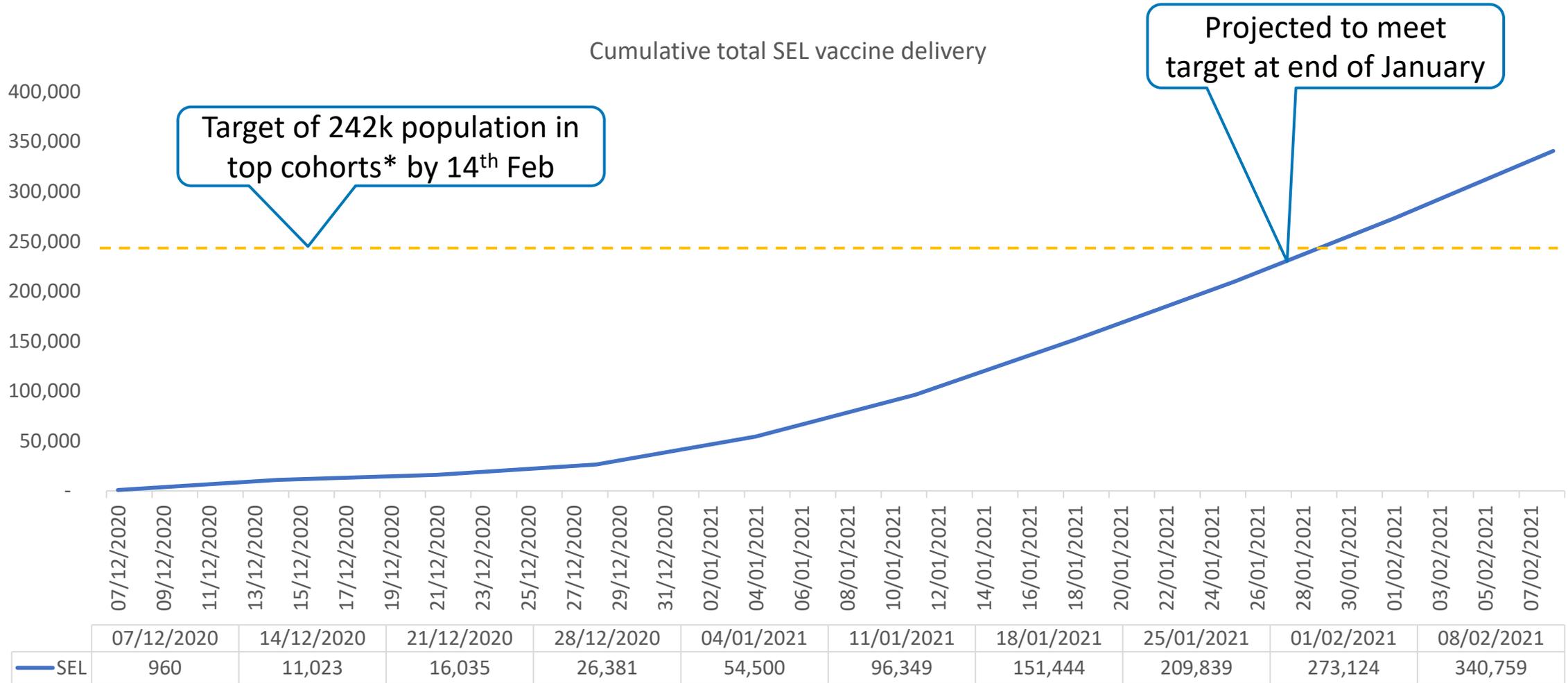
Headline targets

Who is eligible? JCVI priority cohorts:

1. Older people's care homes residents and staff
2. People 80 years of age and over, and healthcare and social care workers
3. People 75 years of age and over
4. People 70 years of age and over
5. People 65 years of age and over
6. Adults under 65 years of age at high risk due to medical conditions
7. Adults under 65 years of age at moderate risk due to medical conditions
8. People 60 years of age and over
9. People 55 years of age and over
10. People 50 years of age and over
11. Key workers, and the rest of the population

- Aiming to deliver the **first dose of vaccine** to JCVI cohorts 1-4 by mid-February:
 - ✓ All care home residents and staff
 - ✓ All health and social care
 - ✓ All over 70s
 - ✓ All extremely clinical vulnerable (shielding) people
- We will need to reach 240,000 vaccinations in south-east London to achieve this
- Early modelling confirms that **we will have the vaccine supplies** and the delivery models/sites in place to do this
- A further target to **vaccinate all care home residents** by 24th January has been set and we are working through a weekly 'run rate' to achieve this

Mid February target: SEL cumulative vaccine doses vs. target of top four cohorts across all delivery models



- *Priority cohort groups: People age 70-74, 75-79 and 80+; NHS and social care staff; care home residents and staff

Communications and development plan

Campaign resources

Resources in multiple languages and easy read formats for multi-channel campaigns

Advertising

Social media advertising amplified through SEL COVID network and adverts in the local press. Planned activity: supermarket poster advertising, advertising shared with food banks, in local pharmacies and more. Ethnic press in line with national planning.

Digital/social media

Proactive schedule of activity to ensure national messages are cascaded locally. Reaching out to seldom heard communities, network of networks and community influencers. Supporting PCN text messaging campaigns.

Events

Targeted events and briefings to give stakeholders the tools, capability and confidence to communicate messages with impact. On-going series of events.

Public relations

Publicising of official visits to vaccination sites and sending regular vaccine programme media releases to local press. PM attended south-east London's first COVID vaccination. National and international media coverage.

Organisational development

Training and development opportunities for non-clinical community representatives to support in becoming ambassadors of the programme message.

Stakeholder engagement

Series of briefing events taking place with voluntary and community groups, faith leaders and community champions/leads. Sessions with MPs, councillors, local health and social care services.

Insight

Using insight and applying it to our local communities e.g. evidence about BAME groups less likely to want COVID vaccine and targeting communications and using 'trusted voices' within communities to endorse and speak the messages.

Staff engagement

Internal communication with staff across the ICS is underway. Staff networks also being engaged.

Frequently asked questions

Why hasn't my family member who is over 80 been invited for vaccination yet?

Why can't we offer vaccinations in community and high street pharmacies, like we do for flu?

Why hasn't my neighbour who is 99 years old been prioritised to the top of the list?

Why has my second dose been delayed? Does this mean I won't be as protected?

Have you thought of this site or that for mass vaccinations? Should we be opening them 24/7?

Why are people having to wait outside in the wind and rain for a vaccination?

How can I help?

How are you calling people for vaccination? Letters in the post are taking a long time to get there.

Questions, comments, ideas

Helping you to disseminate important messages to the public

Key messages for the public

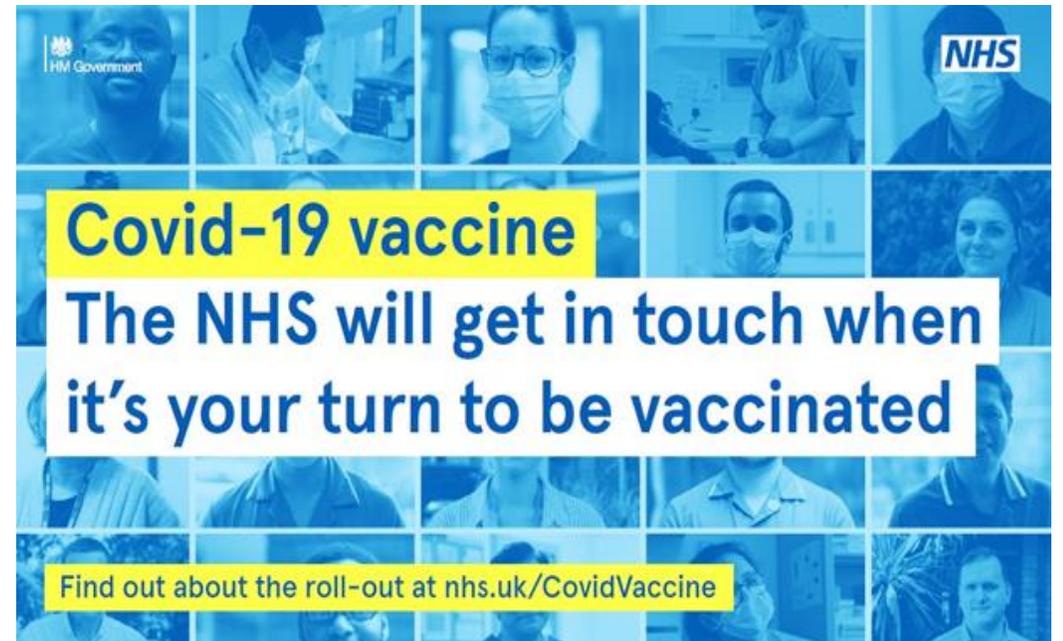
The NHS is working hard to deliver the vaccine as quickly as possible to adults, in priority order.

The overarching messages are:

- please don't contact the NHS to seek a vaccine, the NHS will contact you
- when NHS does contact you, please attend your booked appointments
- please continue to follow all of the guidance to control the spread of the virus and save lives

Link in with us and amplify the messages being shared with your networks:

- [COVID-19 vaccine - South East London CCG \(selondonccg.nhs.uk\)](https://selondonccg.nhs.uk)
- Twitter: @ourhealthiersel and @NHSSELondonCCG
- Facebook: @NHSSELondonCCG



How you can help us:

1. Help us to **identify any other communities or groups** who are not easily accessing information
2. Support us to ensure communication is **targeting BAME groups and low income families** (evidence suggests these groups are less likely to want COVID vaccination)
3. Share any **insight** with us to help us understand how COVID vaccination messaging is being received
4. Use your **social media platforms** to amplify and promote positive messages about the vaccination campaign and trusted sources of information
5. Share **positive video content** about the importance of having a COVID vaccination



**Thank you for your time – please look
out for our bitesize briefing newsletters
and borough-based engagement
opportunities**

Right: Motivators / Barriers

Motivators

Belief in vaccinations and trust that they work

Wanting to get life back to normal and see family & friends

Belief that having a vaccine is the right thing to do

Hope – being at risk and wanting to feel safe

Ease of getting vaccine

Barriers

- Lack of trust and confidence
 - concern about unknown side effects
 - distrust of pharmaceutical companies and authority
 - distrust of vaccines in general
- Lack of information from trusted sources
- Perception of not being at risk
- Belief that vaccination is another form of control
- Lack of understanding of who is at risk and why and whether people are guinea pigs
- Concern about ingredients

Insight: Mitigations – System Wide Approach

- Regular/ongoing surveys through community networks – assess change in perceptions and understanding and create targeted communications
- Frequently updated FAQs and web content:
www.selondonccg.nhs.uk/what-we-do/covid-19
- Regular engagement briefings – MPs; LA leaders; religious leaders; community leaders; 3rd sector and voluntary organisations; community champions
- Written briefings – MPs; LA; CVS and members; Healthwatch; Community Champions
- Video interviews – authority voices (eg GP with religious leader Q&A)
- Social media posts (targeted against insight gathered)
- Newspaper advertising
- ‘Live’ communications pack with key messages – shared with LA colleagues; CVS and Healthwatch
- Easy access communications pack for GP practices for patients – automated email response; phone scripts; web content
- Feedback received through above approaches shared with NHSE

Health and Social Care Scrutiny Commission plus JHOSCs workplan

Meeting / event	Date	Topic, speakers and papers
Scrutiny Commission1	10 November 2020	
Scrutiny Commission 2	19 th January 2021 (tbc)	<p>CCG SEL integration</p> <ul style="list-style-type: none"> - CCG - KONP <p>Cabinet member Interview</p> <ul style="list-style-type: none"> - Cllr Helen Dennis Cabinet Member for Social Support & Homelessness <p>Vaccine and testing rollout, safety and confidence</p>
Lambeth Hospital JHOSC	28 th January 2021	Update report
Scrutiny Commission 3	8 February 2021	<p>Health Inequalities BAME young people</p> <p>Community, and academic evidence : Pempeople Other tbc</p> <p>Officer update on mental health provision CYP</p> <p>Cabinet member interview Cllr Jasmine Ali Deputy Leader and Cabinet</p>

		Member for Children, Young People & Schools
		Vaping safety report
Scrutiny Commission 4	Tuesday 23rd March 2021	Agree scrutiny report Health Inequalities BAME young people

